



# WAREHOUSE STAFF SUPPORT DURING PEAK PERIODS

**Case Study:** Warehouse Support – National Clothing Retailer

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## Case Study: Warehouse Support – National Clothing Retailer

A national clothing retailer, with warehouses across the UK and Ireland, required support with experienced warehouse staff at peak periods. They did not want to employ unskilled temporary staff due to previous turnover and unreliability.

### REQUIREMENT

A national clothing retailer chose the support of RGIS to help during peak periods in the warehouses. The customer needed the following:

- The RGIS team were required to **follow the direction of in-house teams** and **support** their needs when requested
- Tasks to include **picking and packing, loading and unloading**
- To also conduct **pick accuracy checks** and **sample accuracy checks**
- To **assist in-store** where they were required, due to experience

### SOLUTION

RGIS provided a **fully trained and experienced team** to support within the clothing retailer's warehouse environment:

- RGIS supported all the customer's warehouses across the UK
- RGIS led teams **both day and overnight shifts**
- The customer's warehouse **processes and procedures** were adhered to
- An additional RGIS team were also used in-stores to get stock onto the sales floors

### RESULTS

The national clothing retailer found by outsourcing warehouse staff support requirements to RGIS the following was achieved:

- The customer didn't have to keep contacting agencies to top up staffing numbers
- The process was more **efficient and accurate** due to **experienced staff** being used
- Less support staff were required, compared to previous peak periods using temporary staff, due to the **experience levels of the RGIS team**



The national clothing retailer found that partnering with RGIS meant the process was **more efficient and accurate** due to **experienced staff** being used



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People Services



Experienced Team



Collaborative Approach



24hr Support



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